



THE FOOTBALL
ASSOCIATION

SOUTHSIDE FOOTBALL CLUB

Est. 1994

Incorporating Southside FC, Southside (Youth) FC,
Southside Athletic (Youth) FC, Southside Wildcats (Youth) FC
and Southside Ladies



SOUTHSIDE FC – CLUB COMPLAINTS PROCEDURE

In the event that any member feels they have suffered discrimination in any way, or that the Club Policies, Rules or Code of Conduct have been broken, they should follow the procedure below.

Report the matter in writing to the Club Secretary or another member of the Committee.

This report should include:

- i. Details of what, when, and where the occurrence took place.
- ii. Any witness statement and names.
- iii. Names of any others who have been treated in a similar way.
- iv. Details of any former complaints made about the incident, date, when and to whom made.
- v. Their preferred solution to the incident.

The Club's Management Committee will then sit for any hearings requested and have the power to:

- i. Issue warning as to future conduct
- ii. Suspend from membership
- iii. Remove from membership

If the complaint is with regard to the Club's Management Committee the member has the right to report the complaint direct to the Gloucestershire Football Association.